

# Friends For Life

A PUBLICATION OF THE FRIENDS OF MERCY FOUNDATION / 2019



**Friends of Mercy  
Foundation.**  
A Dignity Health Member

# Dear Friends of Mercy,



As Mercy Hospital of Bakersfield enters its 110th year of providing care and comfort to our community, we are proud to share with you the 31 years of successes of the Friends of Mercy Foundation, which was founded in 1988 by longtime supporter Jim Burke and other community leaders.

This continues to be a transformational time for Mercy Hospitals of Bakersfield. In 2019, we were able to kick off the Capital Campaign for the expansion of Mercy Southwest Hospital with two incredibly generous gifts from the David and Catherine Gay Family and Drs. Ravi and

Naina Patel family. The support of the Foundation Board and other community leaders has been remarkable, as there is an unmistakable demand for increased bed space, cardiac and neurology services, and expanded neonatal and adult intensive care units. The west side of Bakersfield continues to grow at an unprecedented rate, and only Mercy Hospital can fulfill the need with the compassionate, state of the art care that our community deserves.

Our success, however, depends on our generous donor community. Our future growth will offer an opportunity for grateful patients, local businesses, leaders and Friends of Mercy to make their own lasting legacy, impacting the lives of all in our community through civic leadership and generous charitable giving.

Your giving also supports the inspiring faith of our beloved Sisters of Mercy, whose guiding hand forever rests gently on the shoulders of us all. We hope you will join us, Mercy Hospital, Friends of Mercy Foundation, and Dignity Health, in advancing our mission of bringing compassionate, quality healthcare to all – regardless of their backgrounds and beliefs, rich or poor – with a mission of human kindness, compassion and excellence.

Toni Harper,  
*Vice President of Philanthropy,  
Friends of Mercy Foundation*

Geoff King,  
*Chairman of the Board,  
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## Friends of Mercy Foundation Leadership

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## Our Vision

*To be a vibrant, national health care system known for service, chosen for clinical excellence, standing in partnership with patients, employees, and physicians to improve the health of all communities served.*

## Our Values

Dignity Health is committed to providing high quality, affordable health care to the communities we serve. Above all else, we value:

- **Dignity** – Respecting the inherent value of each person
- **Collaboration** – Working together with people who support common values and vision to achieve shared goals
- **Justice** – Advocating for social change and acting in ways that promote respect for all persons and demonstrate compassion for our sisters and brothers who are powerless
- **Stewardship** – Cultivating the resources entrusted to us to promote healing and wholeness
- **Excellence** – Exceeding expectations through teamwork and innovation

# Mercy Hospital Operations

Fiscal Year 2018/2019

## Key Service Lines:

- Art & Spirituality Center
- Cancer Care
- Emergency Services – Certified Stroke Center
- Family Birth Center
- Home Health
- Neurology Services
- Mercy Orthopedic, Spine & Hand Center
- Surgical Services in the S.A. Camp Companies Robotic Surgical Center
- Urology & Stone Center
- Weight Loss Surgery Program
- Wellness & Prevention Center
- Women's Health and Imaging Center

## Healing our Community:

- Total Admissions: 22,148
- Emergency Admissions: 7,354
- Deliveries: 2,685
- Total Surgeries: 7,581



The Friends of Mercy Foundation is committed to supporting Mercy Hospitals through the funding of equipment and programs.

In Fiscal Year 2018/2019, the Foundation transferred \$1,955,504 in support of 21 pieces of advanced state-of-the-art equipment/technology for nine hospital departments and several outreach programs offered by the Department of Special Needs and Community Outreach.

- One Neonatal Glidescope
- Six AEDs
- Two Touchless Tonometers
- One Bedside Ultrasound
- Three Hundred robes for Oncology Unit patients
- Intraoperative Breast Radiation Therapy device
- Two Intraoperative Leg Holders
- One Shoulder Positioner “Beach Chair”
- One Arm Holder
- Four Sleeper Chairs
- One Panda Warmer
- Varying support and care for more than 90,000 members of our community



Alfred J. Coppola, Jr. MD and Nancy Salcido

## Mercy Hospital Awards and Accreditations



## Catherine McAuley Society brings state-of-the-art Breast Cancer Radiation Treatment to the Central Valley.



On March 21, 2019, the Catherine McAuley Society (CMS), a women's annual giving group, voted to use their cumulative \$133,000 gift to purchase the **Breast Intraoperative Radiation Therapy (IORT)**, a state of the art treatment option for patients with breast cancer. While undergoing lumpectomy surgery, the IORT is used to deliver radiation to the surgical site, bypassing healthy tissue and going directly to the source. The patient has a more natural result when the site is closed, as the skin remains intact. **Additionally, patients who receive the ten minutes worth of radiation therapy during the surgery, no longer have to endure traditional**

outpatient radiation, which is scheduled for six weeks, five days a week.

Cindy Meek, CMS member, was part of the clinical trials of IORT in 2015 at UCLA. When she realized this was an option for funding, she said she “was excited to know other women would have the opportunity to have this fabulous procedure with a very quick recovery and return to an active life.”

*Mercy Hospital deeply thanks the Catherine McAuley Society for this generous gift and wishes Cindy and all breast cancer survivors a full restoration of health!*



# Friends of Mercy Beyond the Walls

Mercy Hospitals has a commitment to care that spans over 100 years, a commitment that extends beyond the walls of our hospitals, into neighborhoods throughout Kern County. The generosity of our donors allows the Friends of Mercy Foundation to support more than 70 programs offered by our Department of Special Needs and Community Outreach.

These programs seek to help Kern County citizens with unmet health needs in communities including Arvin, Shafter, McFarland, Bakersfield, Delano, Lake Isabella, Ridgecrest, Taft, and other outlying communities where there is limited access to health care and related services.

**Community Health Initiative (CHI)**  
CHI helped enroll more than 1,008 individuals in Medi-Cal or Covered California in 2019. This team works with more than 50 public, private, and nonprofit organizations to enroll individuals in health insurance programs and provide access to health care.

**Art & Spirituality Center**  
Located at Mercy Downtown, this unique program provides art-making, writing, music and other creative experiences to anyone wanting a quiet and reflective space in which to read, pray, or have a quiet conversation. Mercy's Art Cart program provides bedside art-making experiences to patients and to visitors.

**Homemaker Care Program**  
Provides personal care, meal preparation, and other household chores from specially trained staff to help seniors stay in their homes longer and live an independent lifestyle. It also provides job training to unemployed individuals, helping them re-enter the workforce.

**Learning and Outreach Centers**  
Thousands of families and individuals receive assistance each month through after-school programs and education, emergency food baskets and many other support programs.

**Community Wellness Program**  
With a focus on preventative health, this program provides free basic health screenings and health education classes throughout Kern County.



## Helping Those in Need: 2018/2019

Program	People Served
<b>Art &amp; Spirituality Services</b> <ul style="list-style-type: none"> <li>Creative modalities promote health and well-being of participants</li> <li>Art cart for patients at Mercy Hospitals</li> <li><i>Thank you Strata Credit Union for your support of the Music Therapy Program!</i></li> </ul>	4,611
<b>Community Health Initiative Advocacy Services</b> <ul style="list-style-type: none"> <li>Enrolling families in insurance plans and providing service navigation assistance</li> </ul>	20,200
<b>Community Wellness</b> <ul style="list-style-type: none"> <li>Health screenings and 16 health education programs, including cancer, nutrition, stroke, kitchen, in home, and smoking</li> <li>Outpatient care navigation</li> <li>Fitness classes</li> </ul>	20,553
<b>Homemaker Care Program</b> <ul style="list-style-type: none"> <li>Poor elderly receiving care in their homes to allow them to age in place</li> <li>Training for individuals to learn the trade of caregiving to become self-sufficient</li> </ul>	1,042
<b>Learning and Outreach Centers</b> <ul style="list-style-type: none"> <li>Breakfast, lunch, dinner, emergency, and holiday nutrition services</li> <li>Back-to-school services and homework/afterschool clubs for high-risk students</li> <li>Household items, clothing, hygiene, and diaper distributions</li> </ul>	34,274
<b>Special Needs Office</b> <ul style="list-style-type: none"> <li>Funeral Expenses</li> <li>Referrals to community services</li> <li>Bus passes</li> <li>In-hospital clothing closet</li> <li>General support services</li> </ul>	5,678
<b>Total Served</b>	<b>86,358</b>

# Donors' generosity helps facilitate new patient care tower

Mercy Hospital Southwest is preparing for a much needed expansion project that will help close the gap between West Bakersfield and the demand for advanced health care services.

The project includes a \$248 million, four-story, 106-bed patient care tower on the campus at Stockdale Highway and Old River Road. The new tower will allow the hospital to expand existing services, such as women's health, orthopedics, oncology, surgery and intensive care. New services including cardiology, cardiac catheterization and neurosurgery will also be added.

The expansion will be made possible, in part, by two gifts of \$1 million each from long-time supporters of Mercy Hospitals, to create The David and Catherine Gay Family Intensive Care Unit and The Drs. Ravi and Naina Patel Oncology Floor.

"To have the support of such generous people like the Gays and the Patels is overwhelming," said Bruce Peters, president and CEO of Mercy Hospitals of Bakersfield. "Their generosity and spirit of humankindness will allow us to build the kind of facility that the community in the Southwest and Northwest deserve. We are deeply humbled and appreciative of their support and thank them for their benevolence."



"This project is critical and goes to the heart of our community," said Dr. Ravi Patel, donor and founding director of Comprehensive Blood and Cancer Center.

**"The southwest area is underserved, and the project is going to be vital as it applies to cancer, emergency, and other necessary services."**

— Dr. Ravi Patel, Donor

**"Our family is pleased that we can play a small part in this overall project, and the enhanced services it will provide families in our community,"**

— David Gay, Donor



"In turn, we are continuing the legacy of Mercy Hospital which started over a century ago by the Sisters of Mercy," said David Gay, donor and long-time community philanthropist.

These transformational gifts will be felt for generations to come. Once plans are approved by the state, the project could break ground in as quickly as three months. The target for completion is 2023-24.

# Organizational Identity

## Employee Engagement Survey

Mercy Hospitals achieved impressive results from the Employee Engagement Survey for the Bakersfield market, especially in the area of mission, vision, and values. A high percentage of employees responded:

- My daily work is meaningful.
- We consistently demonstrate our core values of Dignity Health by how we listen to our patients, their families, and each other.
- Dignity Health serves and advocates for the poor and disenfranchised.
- I see humankindness demonstrated in everyday interactions with others.

**88% of our employees find their daily work meaningful.**



Mercy Hospitals has had a strong history of philanthropic support, including from Mercy employees who have always been the first to give and have given most generously. Each year, employees have the opportunity to show their Mercy Spirit by joining a formal employee giving campaign, Our Spirit of Giving. Last Year, 93% of management and above, and 41% of employees participated in the program.

Since 2010, **\$1,275,994** has been raised in support of:

- Music Therapy Program
- Comfort items for pediatric patients
- NICU Incubator
- Intravenous Medicine Detectors
- 25-week Premature Simulation Baby mannequin
- Non-invasive ventilators
- Mercy Southwest Patient Care Tower
- Homemaker Care Program Dementia Training
- And many more



## Palliative Care Program

We at Mercy Hospital Downtown and Mercy Hospital Southwest are humbled by the responsibility to care for patients whose bodies can no longer be sustained by our compassionate physicians and nurses, but whose healing will come through an eternal journey. Partnering with our physicians, the Palliative Care Nurses, Chaplains, and Social Workers at Mercy Hospital come alongside patients and families during this darkest time. When chaos and uncertainty swirl, and the darkness envelopes, these compassionate, skilled caregivers begin to map the path toward light. They serve as the eyes when one cannot see, and they are a gift.

In addition to ensuring every patient's wishes are honored, they are experts in pain control, grief, emotional support and resources. They are here to coordinate care, educate on options and sometimes simply listen and pray. They provide books on grief, mementoes, and comfort care bags for the families. They do some of God's most challenging, yet greatest work, for those in greatest need. The Foundation is honored to support their needs, while they support our families and patients.

# Founders Circle

The Friends of Mercy Foundation gives special recognition to its donors who have contributed a total of \$10,000 or more. We sincerely appreciate the support and generosity of our Founders Circle members listed on these pages.

### Founders Circle Members Move To Next Level Of Giving

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### Benefactor Level

The following Founders Circle members have made gifts that qualify them for an individual glass tile at the Benefactor Level:

**The David and Catherine Gay Family**  
**Drs. Ravi and Naina Patel**  
**Jack and Carolyn Pandol**

### Patron Level

The following Founders Circle members have made gifts that qualify them for an individual glass tile at the Patron Level:

**Morgan and Gloria Clayton – Tel Tec, Inc.**  
**Geoffrey B. & Lisa R. King**  
**†Mr. and Mrs. Warren N. Haupt**

### Sponsor Level

The following Founders Circle members have made gifts that qualify them for an individual glass tile at the Sponsor Level:

**Jeffrey and Alissa Buckey**  
**Dave and Sandi Shepherd**  
**†Livio and Adel Durando**  
**Gordon & Joyce Downs**

### New Members

We are truly grateful to the following donors, who with their generous donations have recently become members of the Friends of Mercy Founders Circle:

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